



# National Finance Center Customer Notification

**Date of Notification:** June 29, 2011

**Subject:** NFC Emergency Maintenance

**Database/Customer(s) Affected:** All

**Dear Customer:**

This notification is to inform customers of the emergency maintenance on one of the National Finance Center (NFC) firewalls. This maintenance is scheduled for today, June 29, 2011, from 6:00 p.m. to 6:30 p.m. central daylight time. Anyone connected to an application hosted in NFC's data center will, in all likelihood, lose their connection at 6:00 p.m. and may have to reconnect. Additional information will be provided as soon as it is available. Currently, no action is required on the part of the customers.

We apologize for the inconvenience but this is necessary to ensure continued operational availability.

**Federal employees with questions concerning this notification should contact their Servicing Personnel Office.** Authorized agency representatives with questions concerning this notification should contact NFC's Client Management Branch at [Customer.Support@nfc.usda.gov](mailto:Customer.Support@nfc.usda.gov).

JFF/M5-11-098/122

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## "Tip of the Week"

Agencies are reminded to provide NFC with an updated Emergency T&A Transmission Authorization Letter. This ensures NFC follows your requested instructions in the event of an emergency which would prevent the transmission of T&A data to NFC.